



## SCRIMS ESPORTS GAMING CENTER TERMS AND CONDITIONS FOR MEMBERSHIP

Participation in the membership program at Scrims Esports Gaming Center is subject to the following terms and conditions:

- 1) Members agree to abide by the SCRIMS Code of Conduct, Terms of Service, and Liability Waiver found [here](#).
- 2) SCRIMS Unlimited Memberships will renew automatically each month on a recurring basis, unless you cancel before the renewal date. Your renewal date is the calendar date each month based on the date your Unlimited Membership was originally purchased. (e.g. Unlimited Memberships purchased on November 5<sup>th</sup> will renew on the 5<sup>th</sup> of each subsequent month.)
- 3) SCRIMS Basic Memberships may be set up to renew automatically as detailed above or purchased in person on a month to month basis.
- 4) To cancel your membership, you may email us at [info@scrimscenter.com](mailto:info@scrimscenter.com) com or call (630) 534-9620. We will confirm your cancellation via the email address associated with your membership.
- 5) Membership fees are non-refundable.
- 6) If your registered payment method becomes invalid or is declined, you must provide a new eligible payment method or your membership may be suspended or cancelled.
- 7) SCRIMS Unlimited Memberships have no restrictions on the number of hours that can be played each month but are subject to equipment availability. In the event that PC, console, or Virtual Reality stations are fully occupied, SCRIMS reserves the right to create a waiting list of users and limit the amount of time for each user until the waiting list has been cleared. Unlimited Members will be given waiting list given priority.
- 8) On occasion, SCRIMS will rent all or part of the SCRIMS venue to a third party event organizer. In this event, we will alert members via email and SCRIMS social media sites that open gaming may be limited during those dates. We will make every effort to accommodate and give gaming station priority to Unlimited Members wishing to game during these events.
- 9) Parent/Guardians may purchase memberships for minors (under 18). Minors may game without supervision with a signed [Parent Waiver](#) on file with SCRIMS.
- 10) SCRIMS is not responsible for lost, interrupted, inaccessible or unavailable gaming service due to the failure of networks, servers, websites, or other connections; or for any technical malfunctions or failures. If, for any reason, SCRIMS membership service is not capable of running as planned due to errors of any kind or nature, including infection by computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures, or any other causes beyond the control of SCRIMS which corrupt or affect the administration, security, fairness, integrity or proper conduct of the service, in whole or in part, SCRIMS reserves the right in its sole discretion to cancel, terminate, modify, or suspend the service or otherwise respond to the circumstances as SCRIMS deems appropriate. In the event SCRIMS is prevented from continuing with the service, in whole or in part, as originally contemplated by any event beyond its control, including but not limited to fire, flood, epidemic, pandemic, earthquake, explosion, labor dispute or strike, act of God or public enemy, satellite or equipment failure, riot or civil disturbance, terrorist threat or activity, war (declared or undeclared) or any federal state or local government law, order, or regulation, public health crisis, order of any court or jurisdiction, or other cause not reasonably within SCRIMS' control (each a "Force Majeure" event or occurrence), SCRIMS shall have the right to modify, suspend, or terminate the Program, in whole or in part.